



Ministry of Transport

التقرير السنوي

Annual Report

Transport Monitoring Directorate

www.mot.gov.jo

2011



***His Majesty, King Abdullah II Bin Al Hussein
(May Allah bless and safeguard his Majesty)***



*His Royal Highness, the Crowned Prince
Al Hussein Bin Abdullah II*

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H.E/ the Minister of Transport, Eng. Alaa Batayneh,

It gives me great pleasure to present this report on the transport sector in the Hashemite Kingdom of Jordan which contains the most important information, data, statistics, achievements and future plans related to this sector, and highlights the pivotal role that the Ministry of Transport and departments, corporations and joint Arab and Jordanian companies associated with the Ministry play in developing the transport sector in all its modes. In line with royal directives on the need to drive reform forward towards the front, and increase the performance of all sectors of national economy, for the service of the economic and social development, and their impact on the welfare of the citizen, and recognizing the importance of the transport sector and its intricacies with all sectors of national economy, and its ability to increase performance , the Ministry has been trying to modernize and develop this sector, and raising the level of performance within the visions of a comprehensive long-term visions and through a national medium-term strategy over three years, with the aim of developing specific policies serving as healthy incubator for projects and programs able, by virtue of practical indicators of performance, to achieve the desired goals of them, and to translate investment plans for all modes of transport, in order to achieve integration of effective components of the sector and increase its competitiveness. Thereby, raising the efficiency of the center of the infrastructure, and progress at the level of competitiveness of Arab and international, generating not only an increase in the movement of goods and services internally and externally, but also making Jordan a focal point of a mission to attract Arab and foreign capital, and increase the inflow of capital.



Due to the importance of dealing with this sector, due to its great economic impact, it was inevitable that the moving of transport policy should be in consistent with all the rhythms of the fundamentals of economic policy as the function of the state of developed economies, is the organization of economic life, and not intervening in it, and this is what the imposition of the same in dealing with all modes of transport. Thus, the policy adopted by the Ministry of Transport is to develop transport transport policies, follow-up and insure of the proper implementation of these policies with all partners. Hence the emergence of regulatory bodies for the three transport (land and air and sea), which has helped to maximize the private sector's role in contributing to the different modes of transport, and enhance competitiveness between those different roles, in such a way to provide transportation services with superior quality.

Within this context, and in the regulation of land transport, the Ministry has launched a tender study of the construction of land ports and logistics centers in Jordan under a policy of making Jordan a regional and international center for shipping. The Ministry has also organized transportation of goods to and from the Port of Aqaba which contributed in raising the efficiency of the competitive edge in handling, and in organizing the movement of trucks, and in giving the Port of Aqaba the ability of attracting more imports, and to be a focal point in foreign trade in the region and within the integration between modes of transport sea and land.

The national railway network project is considered one of the most important investment projects, where the studies related to them are being completed in accordance

with the latest policies of the competitive market investment, through a genuine partnership between public and private sectors, to create a standard rail network, connecting some major cities and production centers, and logistics locations in the Kingdom, linking the Kingdom with neighboring countries (Syria, Saudi Arabia and Iraq) .

Also, foundations for the promotion of competition have been adopted, the most important of which is the principle of transparency in the public transport of passengers, all legislation governing investment and market access in this sector have been reviewed, and free competition in the bidding of public transport services has been adopted. At the same time, support of the investors in this sector is continued through the granting of customs tax exemptions for the update substitution of trucks, and the implementation of the common starting project for international transport to protect Jordanian operators and prevent monopoly.

In addition, the Ministry started implementing a project to support the wages of public transport for students of Jordanian universities, construct centers for vehicle launch and access (departure and arrival terminals) in the provinces, license new operators and implement a plan for modernizing and replacement of public transportation vehicles of passengers gradually in order to encourage investment.

Land transport commission is also working on the study of market need to meet the demand to provide transportation services consistent with the competitive edge by adopting two basic methods: bidding run as in the case of new tenders for bus lines, and the adoption of instructions and conditions of specific criteria, as is the case with instructions to open offices for taxi cabs.

In the field of air transport, in order to improve the level of transport services to be more productive, effective and competitive, came the expansion of Queen Alia International Airport, which is considered one of the of vital projects and is expected to contribute to making Jordan a regional hub for transportation. During the recent years, liberal policies in the field of air transport have been adopted, at the national, regional and international levels, as a prelude to declare Jordan as open skies, without any restrictions and on the principle of reciprocity. This shall help to open the field of competition between airlines and attract new investments resulting in the increase of the number of passengers. At the same time, arrangements are underway, through bilateral discussions, to add a competition article to the aviation services agreements to control competition and authorize the Civil Aviation Regulatory Commission, to stop the practices that violate it.

At the local level, competition encouragement rules instructions among investors in the civil aviation sector, have been approved in order to attract and encourage investment in civil aviation facilities within an attractive investment environment.

In the field of maritime transport, the sector has seen, in the last five years, significant developments in terms of restructuring by separating the navigation functions from the port activities, the expansion of private sector role in the investment, management and operation of port facilities, modernization of national maritime legislation, consolidation of international and regional relations and accession to international and regional conventions.

In conclusion,

I would like to extend my sincere thanks to all who contributed to the achievement and the output of this report, and May Allah guide you and us for the benefit and interest of our dear homeland and May Allah safeguard Jordan under the umbrella of His Majesty King Abdullah 11 Bin Al Hussein, May Allah bless and safeguard his Majesty.

Part One

Ministry of Transport Vision, Mission and Core Values .

The Transport Sector's Contribution to the Jordanian Economy .

Ministry of Transport Background .

Ministry of Transport Organizational Structure .

Ministry of Transport Achievements for the year 2011 .

- Winning King Abdullah II Award for Governmental Distinguished Performance and Transparency.
- Launching the National Strategy Plan of the Transport Sector for the Years (2012-2014).
- MoT Human Capacities Building.
- Enhancement of External Relations.
- Trade and Transport Facilitation .
- Investigation in accidents and crisis management .



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Our Vision

Our vision is to have a developed and sustainable transport sector, distinguished for competency, safety and environmental stability, enhancing the socio-economic development and making Jordan a regional hub for transport.

Our Mission

Our mission is to set and execute policies aiming at developing and sustaining the transport sector, boosting the role of the private sector and motivating this sector on investment, increasing the productivity of the transport sector, setting a system of indicators observing the abundance by safety and security measures, conserving environment and adopting the projects that can make Jordan a contact and communication point inside the region and between the region and the external world.

Our Core Values:

Professionalism: Professionalism is conducting work duties on time and without errors, abiding by regulations and laws, including continuous improvement, and working with a sense of responsibility.

Collaboration and team spirit work: Collaboration and team spirit work with all inbound and outbound partners for realizing the vision, mission and objectives of the Ministry of Transport, in addition to the participation in decision-making.

Transparency: Transparency is the state of being clear and open in the inbound and outbound procedures and information.

Focusing on the service recipient.

Creativity and Innovation: Providing a suitable work environment that supports creativity and innovation by adopting and rewarding new ideas.

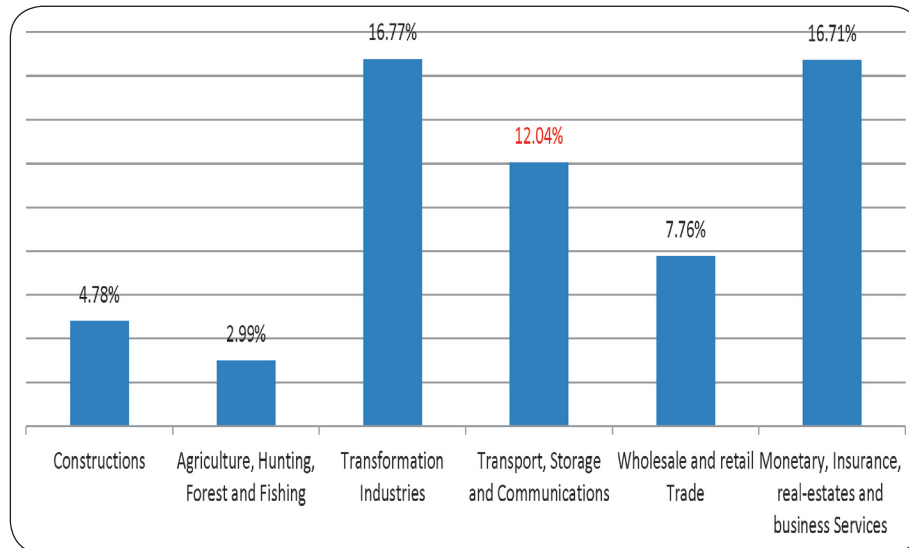


The Transport Sector Contribution to the Jordanian Economy

The Gross Domestic Product (GDP), at the market and current prices, for the year 2010 amounted to (18762) million dinars, recording a higher growth rate of (10.94%) than the previous year 2009 which was (16912) million dinar.

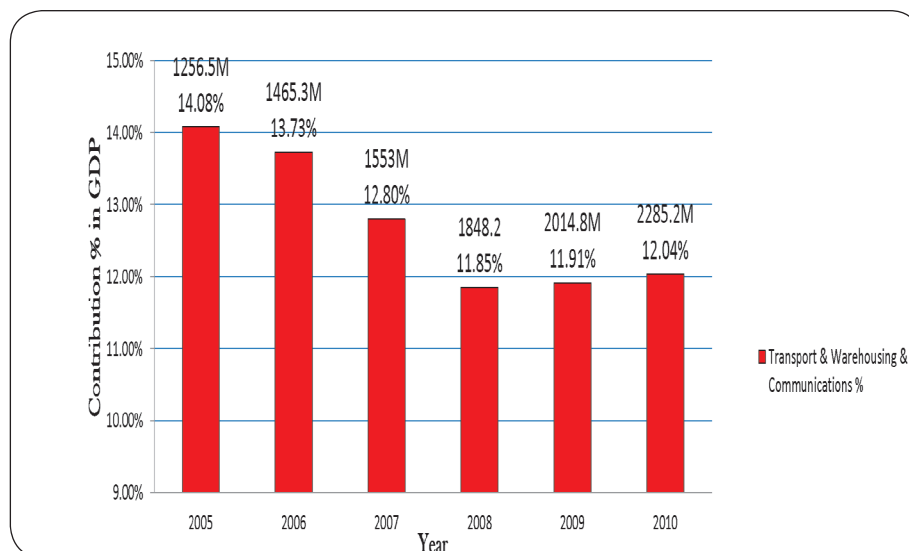
This growth came as a result of the cooperation of several economical sectors including transport sector. Statistics show that the ratio of the transport sector, storage and communications contribution in the Gross Domestic Product (GDP) for the year 2010 was (12.04 %).

The chart below shows the contribution of several sectors, including transport, storage and communications sectors in the Gross Domestic Product (GDP) for the year 2010.



Reference: Public Statistics Department

The chart below shows the contribution of transport, storage and communication sector to the gross domestic product (GDP) for the year (2005-2010).



Reference: Public Statistics Department
M: million dinars

Ministry of Transport Background

The Ministry of Transport was established in the early 1965. It was called the Ministry of Communications (Rail, Aviation and Seaports). This Ministry assumed its official status in 1971 when the Ministry of Transport Law No. (42) was issued, which became a permanent law in 1972.

In 2003, the Transport Law no. (89), was issued to reflect the current situation of the Ministry and its future role. Under this law, the Ministry has to accomplish the following tasks and mandates:



- Draw the transport general policy and supervising its execution in coordination and cooperation with all competent parties.
- Regulate and monitoring the road freight transport sector and its services, as well as the issuance of the necessary permits for individuals and companies in all their activities in coordination and cooperation with the competent entities.
- Regulate and monitoring rail freight transport sector and their services and supervision, as well as the issuance of the necessary work permits in all activities in coordination and cooperation with the competent entities.
- Follow-up the application of the approved specifications, measurements and standards in accordance with the applicable legislation.
- Follow-up the application of bilateral transport agreements concluded between the Kingdom and other states as well as international conventions where the Kingdom is a party.
- Represent the Kingdom at any Arab and international organization interested in transport issues, and following up their activities by participation and coordination with the competent bodies.
- Set the required investigations and studies on various types of transport accidents without violating the rules of any applicable legislation.
- Set and developing accidents prevention measures, under the international requirements in cooperation and coordination with the competent entities.
- Prepare the necessary researches and studies for developing the sector, and issuing periodic bulletins and reports on its activities.
- Establish a transport sector Data Warehouse .
- Any other missions related to the transport sector.

In accordance with the regulations of related ministries, departments and public formal institutions, six governmental institutions, departments, and organizations with legal personality and enjoying financial and administrative independence, and having their own board of directors (with the exception of the Civil Aviation Regulatory Commission & Department of Meteorology), are related to the Ministry.

These six entities are as follow:

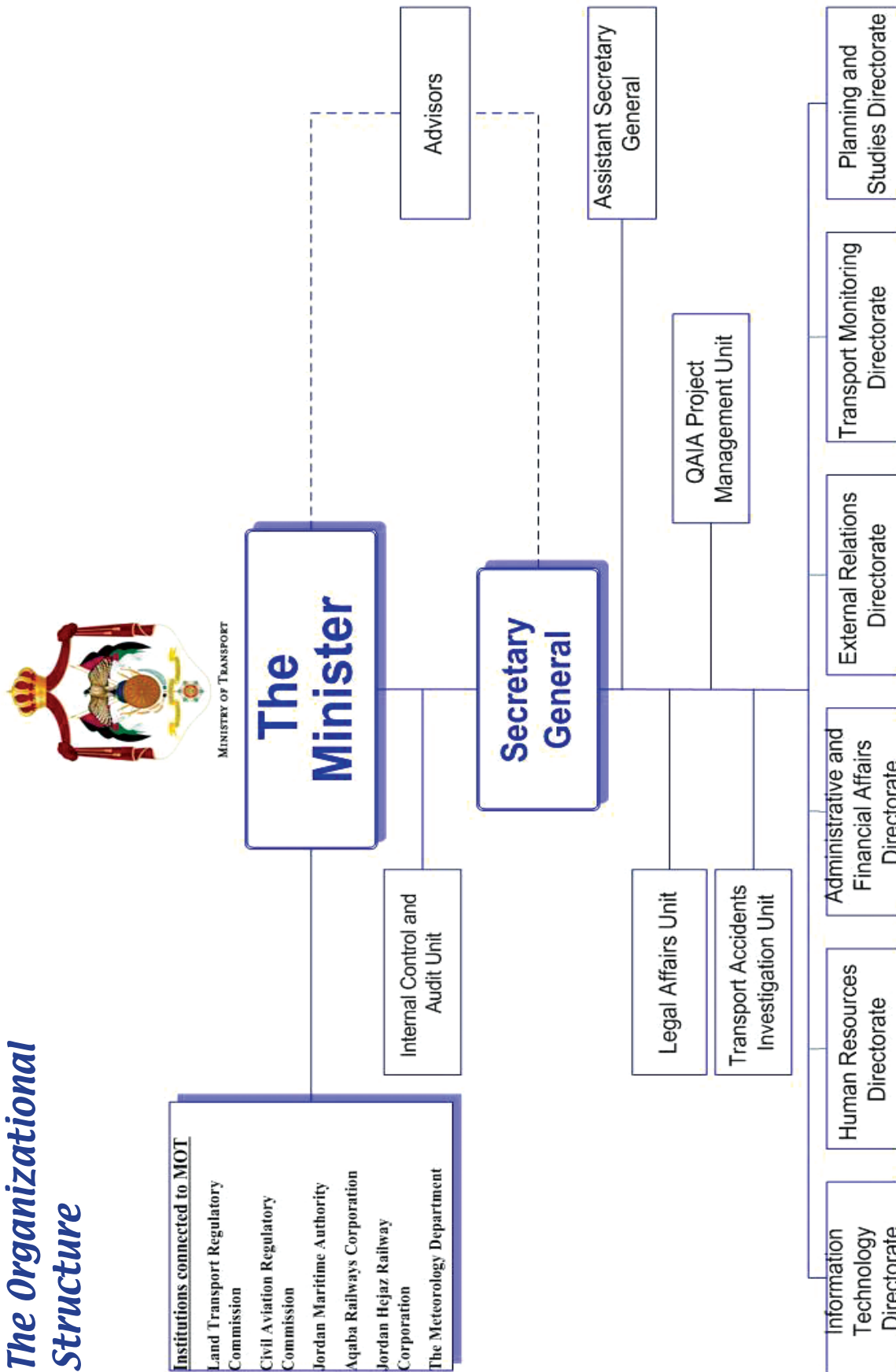
- The Civil Aviation Regulatory Commission
- Aqaba Railways Corporation
- Jordan Hejaz Railway Corporation
- Meteorology Department
- Public Transport Regulatory Commission
- Jordan Maritime Authority.

Ministry of Transport is also concerned in following up local and joint Arab transport companies activities, in which the Jordanian government participates.

These companies are as follow:

1. The Jordanian- Syrian Land Transport Company. (HQ in Amman).
2. The Arab Bridge Maritime Company. (HQ in Aqaba).

The Organizational Structure



Ministry of Transport Achievements of the year 2011:

- Winning King Abdullah II Award for Governmental Distinguished Performance and Transparency.
- Launching the National Strategy Plan of the Transport Sector for the Years (2012-2014)
- MoT Human Capacities Building
- Enhancement of External Relations
- Trade and Transport Facilitation
- Investigation in accidents and crisis management

Winning King Abdullah II Award for Governmental Distinguished Performance and Transparency.

The Ministry of Transport won the King Abdullah II Award for Governmental Distinguished Performance and Transparency/ fifth session (2010-2011) and obtained the third position (the bronze prize) On category public institutions participating more than once where (17) ministries competed for getting this award category.

This was the outcome of a sturdy effort and diligent work exerted by everyone working for the Ministry of Transport of various functional levels with an incessant support of the higher administration.

As we do highly appreciate the exerted high professionalism, we are looking forward to gain distinction in our daily work and this prize will be the inspiration for having the sustainability of this advanced professional spirit. Accordingly, this institution shall be always oriented towards all aspects of distinction, promoting all the public donations, an advanced case for all creations and an incubator for all the aspects of development and updating entries. Thus, we translate together the vision of his Majesty, King Abdullah II Bin Al Hussein (God Bless Him) and his words, «The civil service is the field of distinction, donation, commitment and precision. It shall reflect the brilliant photo of Jordan for all those who interact with the governmental institutions.»

We firmly believe that the existing elements of distinction in productivity can be maximized, considering distinction the trait of work in this Ministry and its original nature. This, by God will, shall achieve the highest levels of success, which we always look forward to.



Launching the National Strategy Plan of the Transport Sector for the Years (2012 - 2014)

On 17/12/2011, the Ministry of Transport launched the national strategy plan of the transport sector for the next three years aiming at setting out a clear and identified frame for the sector future work directives during the period (2012 – 2014). This was accomplished through a workshop held by the Ministry and headed by his Excellency, Minister of Transport, Engineer Alaa Batayneh, attended by many representatives of concerned entities in public and private sectors.



The speech of His Excellency, the Minister of Transport, delivered at the start of this workshop, stated that the presence of an effective transport sector is a prerequisite for economic development because of its great importance in the logistics of production processes and the activation of trade and facilitating the transport mobility. His Excellency indicated that the Ministry has prepared a national strategy for the transport sector throughout the years (2012-2014) for

achieving their vision and mission in developing the transport sector and making Jordan a regional transport center.

The Minister indicated that the strategy include national goals served by the sector objectives, branching into strategic goals served by programs and projects, all of which aim at developing and automating the sector, processes and technological systems, beside insuring the necessary legislative and legal environment and working to raise the efficiency of human resources which form the cornerstone in achieving goals and objectives..

Throughout the last ten years, the ministry has adopted this strategic planning process through discussion and consultation with key partners from public and private sectors, and holding many workshops to achieve an optimal environment for the transport sector.

The workshop included holding meetings for all committees was formed to cover various sectors, such as land transport (public, goods and railway transport), air transport, maritime transport and the technical committee for trade and transport.

What distinguishes this strategic plan is the participation of the Ministry of Public Sector Development/ the Unit of the government performance follow-up Management at the Prime Ministry Cabinet, in the preparation stages. The unit undertakes a program for unifying the procedures of the strategic plans preparation for all state institutions.

The Methodology of Preparing the Strategy

In preparing the Strategy, the Ministry adopted the following methodology:

- Define the national goals according to the royal vision and national agenda.
- Evaluate the current policies and objectives of the plan for the years (2009-2011) to get benefit from, as an inlet in the formulation of the overall sectoral objectives for the coming plan.
- Develop a unified plan for all modes of transport by regrouping and integrating all plans of the technical committees to conduct a sector integrated , harmonized plan and closely related to the indicators of macroeconomic performance and inter process of economic and social development
- Hold meetings with all concerned stakeholders in transport sector to take into consideration their comments and suggestions especially the private sector.

The projects under the National Transport Strategy for the Years (2012 - 2014)

The Ministry of Transport Strategy Projects:

1. Build the national railway network.
2. Establish the Jordanian railway corporation.
3. Connecting Amman with Al-zarqa /public transport.
4. Follow up the execution of Queen Alia Airport expansion and rehabilitation project.
5. Establish Amman Service Logistics center and Al -Mafrq port land (Acquisition).
6. Constructing of Al Eshidiya link.
7. Training employees in accordance with the approved training plan of the ministry (2012 – 2014).
8. Activate the functional relationships within the administrative units.
9. Develop a short-term strategy (annually).
10. Prepare a long-term strategy.
11. Develop intranet networks and knowledge management systems.
12. Sustain and develop government resources management system (GRP).
13. develop the Ministry website.
14. Complete the construction of the new ministry building.
15. Prepare an operations room for crisis management.
16. Establish DWH (Data Warehouse).
17. Operation and develop of government resources management system (GRP) to include the institutions associated with the ministry.
18. Establish a specialized Directorate for major projects management in the ministry.
19. Capacity Building for the transport sector partners.
20. Develop a plan to strengthen the role of the trade and transport facilitation committee.
21. Hold regional workshops to discuss transport and trade issues.

Strategic Projects Land Transport Regulatory Commission:-

1. Review and prepare of governing legislation for land transport sector (public transport, road freight transport, railway transport).
2. Grant incentives and support for the land transport sector.
3. Perform advanced training for the rehabilitation of the land transport specialized cadres.
4. Create a body within the Land Transport Regulatory Authority to follow up and monitor the implementation of land transport policies and supplying them with qualified human cadres for the purposes of the application and creation of a legal framework.
5. A wide educational campaigns for safety issues for workers in the sector as that is important as a prelude for taking the necessary procedures to apply the safety standards on the roads.

6. Construct public transport infrastructure projects and rehabilitate the current (departure and arrival terminals).
7. Set an electronic system for organizing the trucks entry and exit from and to the common Syrian-Jordanian Free Trade Zone.
8. Meet the demand for taxi services.
9. Set a public transport services (Master Plan).
10. Modernize public transport vehicles (private registered)
11. Support the development of the infrastructure for loading and unloading terminals between the Jordanian and the Iraqi borders (Al-Haq Yard).
12. Improve the technical accuracy level for the trucks and their engines and on the old trucks, in particular.
13. Provide loading and unloading parks for public transportation means.
14. Develop, apply and operate the intelligent transportation systems projects in the public transport sector.
15. Update public transport buses.
16. Conduct a Study on the satisfaction scale of the public transport services.
17. Renovate and clean up railways (Project for the Aqaba Railway Corporation).
18. Maintain and rehabilitate mobile equipment (Project for the Aqaba Railway Corporation).
19. Promote the efficiency of workers in the Aqaba Railway Corporation and the local community development (Project for the Aqaba Railway Corporation).
20. Reconstruction of the three steam locomotives in cooperation with the KADDB (Project for the Jordan Hijaz Railway Corporation)
21. Construct a new investment building for the Hejaz Railway in Aqaba (Project for the Jordan Hijaz Railway Corporation)
22. Rehabilitate the heritage stations for making the Hejaz railway stations attractive for tourists (Project for the Jordan Hijaz Railway Corporation).

Jordan Maritime Authority Strategy Projects

1. Construct a coastal station and provide the necessary equipment.
2. Issue the Jordanian Maritime Law.
3. Conduct a study on means and feasibility of encouraging the registration of ships under the Jordanian flag.
4. Conduct a study on means and feasibility of enhancing maritime education and training in Jordan.
5. Establish a miniature maritime court in Aqaba to speed up the procedures of settling the maritime cases and disputes.
6. Approve the international maritime conventions.
7. Sign the understanding memoranda for mutual recognition of the local certificates.
8. Establish specialized maritime academies or colleges in universities.
9. Train and qualify marine and support cadres in the maritime authority.
10. Raise the level of human resources and capacity building at the level of maritime transport

sector.

11. Strengthen the handling capacity on ships.
12. Strengthen the handling capacity of docks and storage areas.
13. Continue developing and modernizing the passenger terminal at Aqaba port.

Civil Aviation Regulatory Commission Strategic Projects

1. Hold bilateral agreements for liberating air transport on a reciprocity basis.
2. Create a legislation unit interested in following up issuance and amendments in the applicable legislation.
3. Develop civil aviation legislation in harmony with the European aviation legislation.
4. Complete the airports licensing program in Jordan.
5. Develop programs to monitor noise levels and aircraft emissions in coordination with the airport operators and the related government bodies and the action plan of the state for reducing the CO2 gas emissions.
6. Issue instructions to protect consumers and help passengers with special needs.
7. Separate air navigation services from the corporation.
8. Working to make the corporation as an expertise house in the field of civil aviation in cooperation with relevant international bodies.
9. Institutional capacities building and promoting and raising the level of knowledge and sustain them by the workers of the corporation.
10. Enhancing the level of awareness, perception and knowledge, for the workers in the civil aviation sector.
11. Purchase equipment and developed systems for air navigation services.
12. Enhance the use of air sectors and the dynamic use (flexible airspace).
13. Provide ,develop and update the devices, systems, programs and computer networks.
14. Establish a data bank for the air transport sector to improve and increase the efficiency of the Civil Aviation Regulatory Commission to perform their supervisory and regulatory role.
15. License new airlines according to market demands.
16. Training on specialized aviation.
17. Enhance transparency, cooperation and coordination with the Jordanian airlines.
18. Rehabilitate airports in Jordan.

Strategic Projects - Meteorological Department

1. Purchase air radar “Doppler”.
2. Establish an integrated network of automatic observation stations.
3. Rehabilitation of manpower in scientific, technical and administrative fields.
4. Technology transfer and knowledge management.
5. Update the Meteorological Department legislation.



The Achievements of MoT Human Capacities Building

First: Personnel Affairs:

- Appoint 26 employees on the Ministry jobs structure. In the year 2011, there were (164) jobs on the agenda of the Ministry jobs formations.
- Transfer of (28) employees and assign (5) employees to work for the Land Transport Regulatory Commission to enable them play their role.

Second: Training:

Preparing a long-term training plan for the years (2011-2014) and the implementation the first stage of the year 2011 plan. During that period, the following programs were held:

- (50) Internal training programs.
- (12) Training programs outside the Kingdom.
- (8) Training Programs in collaboration with the European Technical Assistance Team.

Third: Restructuring the Ministry Program:

- Within the strategic plan of the Ministry of Transportation for the years (2012 – 2014) a proposal was provided asking for restructuring the Ministry based on the new vision and goals of the next stage and within the technical assistance program to facilitate transport and trade.
- A human resources automated system (GRP) was applied

The Achievements of External Relations Enhancement Program

First: In the land transport field:

- On 9/01/2011 an international transport agreement of passengers and goods on roads was signed with the Republic of Romania.
- During the Jordan - Ukrainian Technical Commission meetings on land transport, held in Amman during the period 9-10/3/2011, an international transport agreement of passengers and goods on roads was signed in initials with the Republic of Ukraine.
- During the Jordan - Georgian Technical Commission meetings on land transport, held in Amman during the period 24-26/10/2011, an international transport agreement of passengers and goods on roads was signed in initials with the Republic of Georgia in Amman.

Second: Maritime transport Field:

- On 06/01/2011, a memorandum of understanding was signed with the State of Kuwait on the mutual recognition of certificates of competency.
- On 13/06/2011, a memorandum of understanding was signed with Liberia on the mutual recognition of certificates of competency.
- On 19/09/2011, a memorandum of understanding was signed with the Republic of Iraq on the mutual recognition of certificates of competency.
- In June 2011, a memorandum of understanding project on the state of the port to control their ships in the Red Sea and Gulf of Aden , was authenticated.

Third: Air Transport filed:

- On 15/12/2010, the Med European Agreement, in the field of air services, was signed with the European Union (27) countries. The necessary procedures were completed as they were effective for Jordan and (8) of the European Union Countries.
- On 25/10/2011, a final agreement draft on the air services agreement between Jordan and Georgia, was signed.
- During the ICAN Conference, held in Mumbai /India during the period 17-22/10/2011, several air services agreements were signed , in the initial letters with (Iceland, Azerbaijan, Mexico, Paraguay, Ghana).

The Achievements of Trade and Transport Facilitation

- Establish the Secretariat General for facilitating transport and trade , staff appointment , capacity-building, designing and implementing the Secretariat action plan, where several meetings of the Technical Commission and bilateral meetings with the related parties were held along with the developments follow-up.
- Develop local capacity-building regarding trade and transport facilitation. On 10-11/07/2011, a workshop was held under the title: (Trade and Transport Facilitation: The Way Forward)
- Develop the trade and transport facilitation sector capacity-building through identifying the sector training needs and designing a training program performed by the European Technical Assistance program experts to facilitate trade and transport.
- Promote a regional cooperation to facilitate trade and transport, where a regional workshop was held on 18-19/09/2011 under the title: (Trade and Transport Facilitation: Towards Intra-Regional Policies and Facilitation Mechanisms).



Investigation in Accidents and Crisis Management

1. Investigation in Accidents:

- a. The investigation in the train accident (where the train ran off its track near Aqaba Station):

Investigation Unit in transport accidents department, at the Ministry of Transport, in participation with Aqaba Railway Corporation, conducted an investigation in the accident of the train no. 107/6, owned by the Corporation. This accident took place on 4/11/2010. The reasons of the accident were identified. The investigating commission concluded to a set of safety recommendations to insure that such accident shall never occur again.

- b. The investigation in a fire set out in the ferry pella owned by the Arabian Maritime Bridge Company.

Investigation Unit in transport accidents Department at the Ministry of Transport in participation with Jordan Maritime Authority conducted an investigation in the fire accident set out in ferry pella on 3/11/2011 and drowned that vessel. The reasons of the accident were identified. The investigation Commission concluded to a set of safety recommendations to insure that such accident shall never occur again.

2. Crisis Management:

- a. Set a plan for the Ministry and the affiliate corporations and institutions for confronting the spread of the Swine-flu virus and handling this virus.
- b. Participate with security and disaster management centers in several drills simulating the disaster management concerning air transport security and safety.
- c. Participate with the Jordanian Armed forces in the drills concerning chemical attack.
- d. Update and publish the plan of facing the natural disasters in the Ministry.